

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Dawn West, RN

Honoree's Job Title: Nurse, Tuberculosis Clinic

Department: Healthcare Services

Years of Service with the County: 3 years

Why the Honoree is receiving a GEM Award including dates:

In public health, the needs of the patient don't always fall within normal business hours. For our Tuberculosis (TB) Clinic team, this means ensuring patients receive their medication according to the schedule set by the physician. For a patient, following the recommended medication treatment according to schedule is a key factor in curing their illness. Failing to receive their medication on the day it is scheduled can cause serious health complications. Due to various circumstances, there were patients scattered throughout the county who needed care over the recent holiday closures (12/23/16-1/1/2017).

When the TB Program Manager requested volunteers to help with patients over the holiday weekends, Dawn did not hesitate, rather she volunteered right away. Dawn's patients and coworkers know her to be a kind, patient, and dedicated nurse. With that in mind, it is not surprising that she would willingly support her team in helping ensure our patients receive the care they needed. Because of her self-sacrifice and commitment to our TB program's goals, Dawn should be commended and we feel she is an asset to our team and our department.

Approved by elected official or department head on the 27th day of December, 2016.

Candy Blair, HCA
Signature of Elected Official
or Department Head

Candy Blair
Printed Name